

# RCCG CSR POLICY DOCUMENT PART 1

## PURPOSE OF DOCUMENT

- This will serve as the high-level governance framework of Christian Social Responsibility (CSR) in The Redeemed Christian Church Of God globally.
- This policy document sets the standards for CSR initiation, implementation, monitoring and evaluation.



### KEY ASSUMPTION

Christian Social Responsibility is the faith-based expression of social responsibility.



#### Role Of CSR Office

- 1. Initiation & Implementation to establish and implement a CSR policy for the mission
- 2. **Coordination** to maintain oversight and coordinate all CSR programs of all the organs of the mission
- 3. **Harmonization** to harmonize all CSR programs, processes and activities at all levels and arms of the mission for greater impact.
- 4. **Standardization** to establish, guide and ensure compliance with approved standards



#### Role Of CSR Office

#### 5. Communication

To provide the framework for internal and external communication, and drive the overall CSR communication for the mission.

To position the mission to demonstrate more active CSR presence in society and communities and to be able to effectively communicate its positive contribution via social media, online platforms, public forums and all other media channels.



# Sustainable Development Goals

One of the reasons why this office was created is to harmonize all RCCG programs, processes and activities for greater impact.

We have discovered that out of the 17 global sustainable Goals (Vision 2030) signed by 198 nations including Nigeria, RCCG as a faith based organization is active in 13 of these.

This fact is unknown therefore affecting the compliance ratio for Nigeria



# SUSTAINABLE GOALS DEVELOPMENT GOALS

|                                   | GOALS  | RCCG<br>INVOLVEME<br>NT |
|-----------------------------------|--|-------------------------|
| 1 POVERTY                         | End poverty in all its form everywhere   | <b>✓</b>                |
| 2 ZERO HUNGER                     | End hunger Achieve food security & improve nutrition Promote sustainable agriculture           | <b>✓</b>                |
| 3 GOOD HEALTH AND WELL-BEING      | Ensure healthy lives<br>Promote well-being for all at all<br>ages                              | <b>✓</b>                |
| 4 QUALITY EDUCATION               | Ensure inclusive & equitable quality education Promote lifelong learning opportunities for all | <b>✓</b>                |
| 5 GENDER EQUALITY                 | Achieve Gender equality and<br>Empower all women and girls                                     | <b>✓</b>                |
| 6 CLEAN WATER AND SANITATION      | Ensure availability & sustainable management of water and sanitation for all                   | <b>✓</b>                |
| 7 AFFORDABLE AND CLEAN ENERGY     | Ensure access to affordable, reliable, sustainable & modern energy for all                     | <b>✓</b>                |
| 8 DECENT WORK AND ECONOMIC GROWTH | Promote sustained, inclusive and sustainable economic growth, full & productive                | <b>✓</b>                |



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| 9 MOUSTRY, INNOVATION AND INTRASTRUCTURE  | Build resilient infrastructure, promote inclusive & sustainable and modern energy for all   | <b>✓</b> |
|---|---|----------|
| 10 REDUCED INEQUALITIES                   | Reduce inequality within and among nations  | <b>✓</b> |
| 11 SUSTAINABLE CITIES AND COMMUNITIES     | Make cities & human settlements inclusive, safe, resilient & sustainable  | <b>✓</b> |
| 12 RESPONSIBLE CONSUMPTION AND PRODUCTION | Ensure sustainable consumption & production patterns  |          |
| 13 CLIMATE ACTION                         | Take urgent action to combat climate change & its impacts   |          |
| 14 LIFE BELOWWATER                        | Conserve & sustainably use the oceans, seas and marine resources for sustainable development  |          |
| 15 LIFE ON LAND                           | Protect, restore & promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification and halt and reverse land degradation and halt biodiversity loss |          |
| 16 PEAGE JUSTICE AND STRONG INSTITUTIONS  | Promote peaceful & inclusive societies for sustainable development Provide access to justice for all Build effective, accountable & inclusive institutions at all levels                  | <b>✓</b> |
| 17 PARTHERSHIPS FOR THE GOALS             | Strengthen the means of implementation & revitalize the global partnership for sustainable development  | <b>✓</b> |

What Is Christian Social Responsibility (CSR)?

Christian Social Responsibility is a faith-based obligation to meet societal needs through the demonstration of love that positively impacts communities and individuals.



Why Christian & Not Corporate Social Responsibility?

CSR has its root in Christianity and the church is meant to be an example for the world to follow and not the other way around



#### The Case For CSR

**Heartbeat Of God** – CSR is the expression of love being, the heartbeat of God.

The Hurting World - It is about bringing comfort to a hurting world.

Connection To Others - It closes the needs' gaps in the society.

It is the global standard of rating for corporate organisations



#### RCCG VISION

- To make heaven
- To take as many people with us.
- To have a member of RCCG in every family of all nations



#### **RCCG MISSION**

- To accomplish No.1 above, holiness will be our lifestyle
- To accomplish No 2 and 3 above, we will plant churches within five minutes walking distance in every city and town of developing countries and within five minutes driving distance in every city and town of developed countries.
- We will pursue these objectives until every nation in the world is reached for the lord Jesus Christ.



#### Vision Statement

TO BE THE GLOBAL MODEL FOR MEETING THE EVER EVOLVING SOCIO-ECONOMIC NEEDS.



#### MISSION STATEMENT

# TO EXPRESS THE LOVE OF GOD THROUGH VISIBLE INITIATIVES THAT DELIVER TANGIBLE OUTCOMES IN SOCIETIES GLOBALLY



#### CORE VALUES

- Compassion meeting the needs of people
- Transformation working towards changing lives positively
- Integrity conducting our business in accordance with the highest standards of professional behaviour and ethics.



### PROBLEM STATEMENT

- As the curtain of the world rolls to an end, there is so much destitution, devastation, disease, despair, and despondency
- The people are hurting and we must give them the comfort of Christ in all its ramifications
- The Church is losing influence and relevance globally.



# Scriptural Foundation



#### Matthew 25:31,32,41-46 KJV

#### PREVIEW OF JUDGEMENT DAY

31. When the Son of man shall come in his glory, and all the holy angels with him, then shall he sit upon the throne of his glory:

<sup>32</sup> And before him shall be gathered all nations: and he shall separate them one from another, as a shepherd divideth his sheep from the goats:

<sup>41</sup>Then shall he say also unto them on the left hand, Depart from Me, ye cursed, into everlasting fire, prepared for the devil and his angels:





Scriptural Foundation: CSR – A Matter of Life & Death, Heaven & Hell

<sup>42</sup> For I was an hungered, and ye gave me no meat: I was thirsty, and ye gave me no drink:

<sup>43</sup> I was a stranger, and ye took me not in: naked, and ye clothed me not: sick, and in prison, and ye visited me not.

<sup>44</sup> Then shall they also answer him, saying, Lord, when saw we thee an hungered, or athirst, or a stranger, or naked, or sick, or in prison, and did not minister unto thee?

<sup>45</sup> Then shall he answer them, saying, Verily I say unto you, Inasmuch as ye did it not to one of the least of these, ye did it not to me.

46 And these shall go away into everlasting punishment: but the righteous into life eternal.





#### *Job 29:12-16*

<sup>12</sup> Because I delivered the poor who cried, the fatherless and him who had none to help him.

<sup>13</sup> The blessing of him who was about to perish came upon me, and I caused the widow's heart to sing for joy.

<sup>14</sup> I put on righteousness, and it clothed me *or* clothed itself with me; my justice was like a robe and a turban *or* a diadem *or* a crown!

<sup>15</sup> I was eyes to the blind, and feet was I to the lame.

<sup>16</sup> I was a father to the poor *and* needy; the cause of him I did not know I searched out.





#### Revelation 14:13

And I heard a voice from heaven saying unto me, Write, Blessed are the dead which die in the Lord from henceforth: Yea, saith the Spirit, that they may rest from their labours; *and their works do follow them* 





#### *James 1:27*

Pure religion and undefiled before God and the Father is this, To *visit the fatherless* and *widows* in their affliction, and to keep himself unspotted from the world.

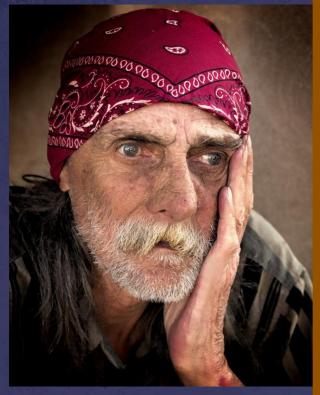




Luke 16:19-31

The Rich Man and Lazarus





Hunger is a leveler – cuts across Religion, Race, Age & Creed

A HUNGRY MAN will not listen to you, and a hungry man CANNOT SHOUT HALLELUYAH





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#### *James 2:14-16*

<sup>14</sup> What doth it profit, my brethren, though a man say he hath faith, and have not works? can faith save him?

<sup>15</sup> If a brother or sister be naked, and destitute of daily food,

<sup>16</sup> And one of you say unto them, Depart in peace, be ye warmed and filled; notwithstanding ye give them not those things which are needful to the body; what doth it profit?



# KEY OBJECTIVES

- To initiate and formulate Policies, Plans and Programs for The Redeemed Christian Church of God Christian Social Responsibility (CSR) at all levels.
- To Coordinate and provide strategic direction for Social, Economic and Environmental Issues in the mission.



#### STRATEGIC INTENT

#### Statement of Strategy

To initiate and implement consolidated and intentional CSR initiatives - SHEMBAGS (Social, Health, Education, Media & Communication, Business & The Economy, Arts, Culture & Entertainment, Government & Politics and Sports) that are coordinated, harmonized and structured for maximum impact and visibility within communities, towns, cities and nations, leveraging on the massive footprint of the Church (Parishes, etc.), its vast intellectual resources and influence.

# The Pillars of Strategy

| Harmonization  | Standardization                                       | Communication  | Data  | People   |
|--|---|--|---|--|
| Consolidate csr focus areas embed SHEMBAGS with a mandate to all | Develop CSR guidelines & build capacity at all levels | Embed an extensive "strategy into the CSR delivery model | Promote a culture in which data drives logical decision making, towards the prediction of outcomes and achievement of set goals | Educate all RCCG parish members (not just the leaders and policy enforcers) on the importance of a harmonized and standardized CSR, as a Culture for all |

# The Pillars of Strategy

| Harmonization   | Standardization   | Communication  | data  | people   |
|---|---|--|---|--|
| Identify flagship CSR initiatives and replicate Identify potential CSR initiatives at all levels of ability | Embed uniform Reporting, performance measurement, communications and external audit | Aggressively communicate impact at all levels Deploy an integrated media & communications strategy | Use data as the tool for continuous improvement | Train the workforce on CSR initiation, implementation and reporting using the established framework, so they can own the framework and become trained trainers (i.e. Train-the trainers) |

# The Pillars of Strategy

| Harmonization  | Standardization                            | Communication   | Data  | People  |
|--|--|---|---|---|
| Agree to a universal brand "look and feel" for each CSR bucket | Formalize CSR delivery models & structures | Recognize and celebrate successes Document and archive testimonials | Maintain the highest standards of data integrity, security, quality and agility | Engage the right human capital capabilities to initiate, drive and manage the CSR policy for sustainability, innovation and relevance |



## Governing Principles

We will conduct all our CSR activities in accordance with defined standard across all arms of the mission

- Our governing Principles must align with international best practises
- Proper organisational structure and alignment (Board, Foundation,

Management, Region, Province, Zone, Area, Parish and House Fellowships)

- Brand service alignment and synergy across all levels of the mission
- Partnerships with governments, Corporate Organisation and International



## Monitoring & Evaluation Metrics

Monitoring of performance of the CSR initiatives shall be set against clear measures (targets) and external validation where necessary. This will be maintained by an internal CSR Committee that will monitor progress around the CSR policy and seek external accreditation for specific activities or performance. A performance monitoring of the CSR initiatives will be conducted to ascertain the pace and progress of project implementation in the different sites and to identify issues and problems for attention. The monitoring will focus on progress made towards achieving project objectives and the adherence and compliance with requirements for effective project implementation.



## Impact Assessment

We will commission quarterly Impact Assessment Studies for all initiatives executed every quarter to determine effectiveness, effectualness and areas for correction, improvement and project review.



## Impact Assessment

We shall accurately report both the positive and areas for improvement of the program to internal and external stakeholders, as well as the beneficiaries of the initiative to enable the mission measure how its investments translates to socio- economic benefits for the beneficiaries and the overall social impact for relevant communities

# Reporting Template

This shall be the document for the reporting and measurement of CSR performance and outcomes throughout the mission.



### EXPECTATIONS OF THE MISSION

- CREATE AWARENESS
- ENFORCE STANDARDIZATION
- HARMONIZE PROGRAMS
- COMMUNICATE OUTCOMES
- BE ACCOUNTABLE



"WHAT GETS MEASURED GETS MANAGED"
WITHOUT ACCURATE REPORTING WE ARE NOT SURE
CHANGE IS TAKING PLACE OR WHETHER WE ARE
MEETING OUR COMMITMENTS.



### KEY EXPECTATIONS

- Monthly reports of CSR activities on e-Portal
- Monthly remittance & reporting of CSR finicials on e-Portal
- •Third Sunday CSR offerings & expenditure reports
- •Communicate all you do.



RCCG CSR: OPERATIONAL MANUAL PART 2



- Operations Manual: Execution
- Branding
- Governance Frame Work: Organogram

### OPERATIONS MANUAL: EXECUTION

# SOCIAL



# Feeding Combo – Training, Skills Acquisition, & Empowerment - Level 1 (*Parishes*)

External/In-parish
Food Combo
programmes
[Feeding (Rice,
Bread, Noodles,
etc.), Training,
Skills Acquisition]

In house feeding
(Parish members
bringing a portion
of their nonperishable food
items to distribute
in the Church)

# Feeding Combo – Training, Skills Acquisition, & Empowerment - Level 2 (Areas/Zones)

External/In-Parish
Food Combo
programmes
[Feeding (Rice,
Bread, Noodles,
etc.), Training,
Skills Acquisition]

In house feeding
(Parish members
bringing a portion
of their nonperishable food
items to distribute
in the Church)

Provision of nutritious meals and snacks to school lunch programme.

# Feeding Combo – Training, Skills Acquisition, & Empowerment Level 3 (*Provinces*)

External/InParish Food
Combo
programmes
[Feeding (Rice,
Bread, Noodles,
etc.), Training,
Skills Acquisition]

In house feeding (Parish members bringing a portion of their nonperishable food items to distribute in the Church) Donation of nonperishable foods to low-income households, including the elderly and homeless Material and financial donation for food banks, soup kitchens and food pantries

Establish & operate soup kitchens and food banks/ Daily

Subsidized Food

# Feeding Combo – Training, Skills Acquisition, & Empowerment - Level 4 (Regions)

External/InParish Food
Combo
programmes
[Feeding (Rice,
Bread, Noodles,
etc.), Training,
Skills Acquisition]

In house feeding (Parish members bringing a portion of their nonperishable food items to distribute in the Church)

Establish & operate soup kitchens and food banks

Special
Supplemental
Nutrition
programme for
Women,
Infants, and
Children

# Feeding Combo – Training, Skills Acquisition, & Empowerment

Level 2 (Areas/Zones)

Provision of nutritious meals and snacks to school lunch programme.

Level 3 (Provinces)

Donation of non-perishable foods to low-income households, including the elderly and homeless.

Material and financial donation for food banks, soup kitchens and food pantries.

Establish & operate soup kitchens and food banks/ Daily Subsidized Food

Level 4 (Regions)

Establish & operate soup kitchens and food banks.

Special Supplemental Nutrition programme for Women, Infants, and Children.

## **SOUP KITCHENS**





## Levels 1,2&3

Unskilled labour vocational training in at least 2 courses such as photography, graphic design, digital marketing, video production, electrical work, events management, generator repairs, shoes, bag making, Head gear tying, hat making, Carpentry, Bead Making, IT Training, Painting, Interior Deco, Vulcanizing, Hair Barbing, Hairdressing, Braiding, Bricklaying, Events Management, Welding, Fashion Design/ Tailoring, Catering Culinary Management, Technicians, Plumbing Works, Automobile Mechanics, etc.

#### NB - Small churches look inwards or connect to bigger ones (Soup kitchens & food banks)

## Levels 4

Works, Automobile Mechanics, etc.

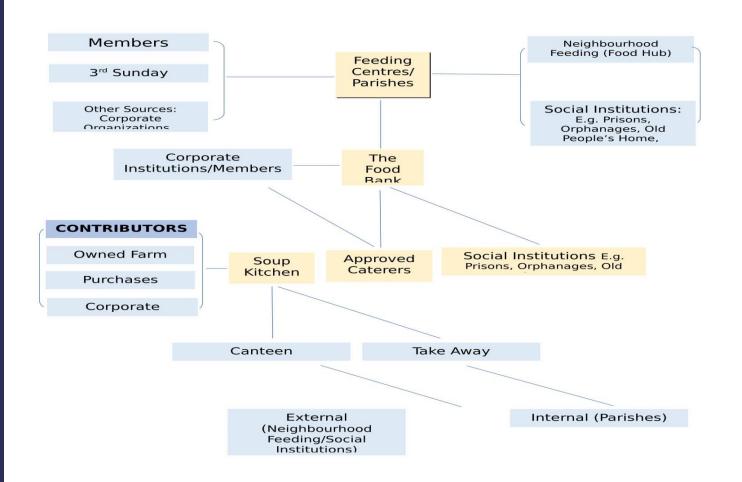
Set up large vocational training camps or Trade Centres for a minimum of 500 people annually in relevant courses such as photography, graphic design, digital marketing, video production, electrical work, Events management, generator repairs, shoes, bag making, Head gear tying, hat making, Carpentry, Bead Making, IT Training, Painting, Interior Deco, Vulcanizing, Hair Barbing, Hairdressing, Braiding, Bricklaying, Events Management, Welding, Fashion Design/Tailoring, Catering Culinary Management, Technicians, Plumbing

NB – Small churches look inwards or connect  $\,$  to bigger ones (Soup kitchens & food banks

## Table: Feeding – Caterers Qualification Criteria

| Caterers Qualification Criteria  |   |   |   |
|--|---|---|---|
| SELECTION CRITERIA   | SITE VISIT  | QUALITY ASSURANCE   | MONITORING & CONTROL  |
| <ul> <li>Accredited/licensed food Caterers</li> <li>Reference check</li> <li>Capacity</li> <li>Pricing</li> <li>Meets Food &amp; Beverage distribution standard</li> </ul> | <ul> <li>Caterers Kitchen<br/>Inspection</li> <li>Staff Food handling test</li> <li>Food taste test</li> <li>Capacity</li> <li>Meal calendar</li> </ul> | <ul> <li>Inventory food Storage</li> <li>Food Safety management<br/>Certificate/others (staff certified)</li> <li>Hygiene (water safe for<br/>consumption PH test)</li> <li>Food Grade fumigation materials</li> <li>Pest control (Fumigation certificate)</li> <li>Waste disposal</li> </ul> | <ul> <li>Performance Assessment</li> <li>Feedback from beneficiaries</li> <li>System Evaluation</li> <li>KPI to monitoring outcomes daily</li> <li>Data gathering</li> <li>Improving and Sustainability system</li> <li>Reporting: #RCCGLoveInAction</li> </ul> |

#### **CSR FEEDING PROGRAM**



### PRISON OUTREACH

Level 1 (Parishes)

Visits to Prisons & Police Stations with food and provisions

Providing of books, essential & hygiene materials to inmates

Level 2
(Areas/Zones)

Individual counseling & mentoring

Adopt-a-Prison Level 3 (Provinces)

Vocational training
Pro-bono services providing legal
services
Academic
programmes &
funding external
exams.

Level 4 (Regions)

Half-Way Home

Discipleship

programme

Library

Open University

Rehabilitation programmes

### ORPHANAGE CARE

Level 1 (Parishes)

Visit to orphanage with sharing of sermons, prayer, entertainment, meals and youth activities

Donating food, clothes, shoes, beddings, school supplies and funds

Organize Christmas parties and share toys

Level 2
(Areas/Zones)

Educational, healthcare & infrastructural support for orphanages, old people and remand homes

Level 3 (Provinces)

Adopting an orphanage, old people and remand homes

Parents without borders

Financial & material support for special needs schools and homes (for the blind, deaf, etc.)

Level 4 (Regions)

Setting-up an orphanage, old people and remand homes

Parents without borders

Support orphans aging out of home by providing life skills training, career development and transitional housing

Infrastructure

## DRUG REHABILITATION

Level 1 (Parishes)

Addiction Education/ Awareness

Rehabilitation home visit.

Level 2
(Areas/Zones)

Addiction Education/ Awareness

Hold church services at centers

Counselling

Level 3 (Provinces)

Addiction Education/ Awareness

Out of home support such as temporary funding, employment and Follow-up calls, prays and providing moral support Level 4 (Regions)

Establish homes for rehabilitation

Sponsor therapy sessions

Provide support to rehabilitation homes such as food, household items etc.

# ENVIRONMENTAL ARCHITECTURE

Level 1 (Parishes)

Cleaning of streets, public areas and drainages

Level 2
(Areas/Zones)

Minor culvert repairs & tree planting

Painting and upgrade of public areas

Level 3 (Provinces)

Provision of streets lights, traffic lights, water bore holes, signages etc.

Donation of cleaning tools, equipment, outfit and materials to government cleaning agencies

Level 4 (Regions)

Construction of major access roads around church locations

Recycling of plastics, paper, glass, aluminum and e-waste.

# DISASTER RELIEF

Level 1 (Parishes)

Handing out needed supplies, including cooking utensils, hygiene items, clothes, blankets, water buckets, and other essentials Level 2
(Areas/Zones)

Providing emergency food kits that include rice, beans, soy meal, corn, salt, and cooking oil.

Members as humanitarian volunteers

Level 3 (Provinces)

Equipping facilities with critically needed medicines and supplies, and also send supplies for mobile teams.

Level 4 (Regions)

Construct
transitional
shelters and
provide
blankets, tents,
and heavy-duty
plastic sheeting
to survivors

# SOCIAL ENTERPRISE

Level 3 (Provinces)

Set-up small business that will address a societal need while generating income such as Cooperatives

Level 4 (Regions)

Set-up small
business that will
address a societal
need while
generating income
such as employment
bureau

# SHELTER FOR ABUSED WOMEN

Level 1 (Parishes)

Intervention programmes to stop abuse of victims (women & children) including prostitution.

Level 2
(Areas/Zones)

Counselling programmes for victims

Community awareness of these issues

Level 3 (Provinces)
Provision of
empowerment for
victims in need.

Sponsor medical

treatment where applicable.
Provide stopgap childcare, employment, food and funding for other essentials.

Level 4 (Regions)

Set-up shelter for abused women and their children.

•Offer legal, arrange security support and psychiatric care.

# JUVENILE DELINQUENCY

Level 1 (Parishes)

Conduct preventive initiatives such as behaviour management, bullying prevention & mentoring programmes for children and youths

Level 2 (Areas/Zones)

Provide support for relevant facilities such as educational, recreational, medical and counseling Level 3 (Provinces)

Address
mental/behavioural
health needs by
connecting them
with communitybased treatment
and support
services upon exit
of home

Level 4 (Regions)

Support reentry into the society such as mentorship, education and/or employment opportunities



# HEALTH



### TEALIT AWAREINESS FRUGRAMS/ ADVOCACY/ MEDICAL OUTREACH/LET'S GO-A-FISHING

#### Level 1 (Parishes)

In Parish health talks

In Parish medical outreaches

Hospital visitation

Health Walk

Level 2 (Areas/Zones)

Community health awareness campaign

Organize medical missions/camps

Level 3 (Provinces)

Support for State awareness projects.

> Organize medical missions/camps.

Eye surgeries camps Artificial limbs camps

Health Walk

Level 4 (Regions)

Sponsorship of national health programmes

Drug rehabilitation

Mobile clinics

# SPECIALISTS HOSPITALS/ FACILITIES & INFRASTRUCTURE

#### Level 1 (Parishes)

Visits to
encourage and
pray for patients in
Clinics/Maternity/
Specialists
Hospitals

#### Level 2 (Areas/Zones)

Provide free maternity packs (drugs, clothing, hygiene materials, delivery items for less privileged.

#### Level 3 (Provinces)

Offer volunteer Christian physicians, dentists, and other medical personnel in mission hospitals and clinic

Refurbish hospital buildings & specialty labs etc.

Training of healthcare personnel

#### Level 4 (Regions)

Build & operate Clinics/Maternity/ Specialists Hospitals.

Donate medical infrastructure to support public hospitals

# MATERNITY/ CLINICS





# HEALTH INTERVENTION

Level 1 (Parishes)

Pay for church members' medical bills Level 2

(Areas/Zones)

Provide medical bills funding for the less privileged

Address community medical challenges like providing mosquito nets or treating drainages that breed mosquitos

Level 3

(Provinces)

Sponsor life saving surgeries within and outside the country.

Provide disease specialty screening and treatment such as cancer

Level 4 (Regions)

Work with local and international organisations to support medical emergencies such as cholera outbreak, monkey pox etc.

Support free medication programmes for certain diseases such HIV drugs & immunization

# MEDICAL INSURANCE

Level 2

(Areas/Zones)

Provide supplemental medical coverage during pregnancy, delivery and for at least two months after delivery

Level 3

(Provinces)

Arrange for group medical insurance cover for members

Level 4 (Regions)

Arrange for group medical insurance cover for members

# MEDICAL EQUIPMENT

#### Level 1 (Parishes)

Donate medical tools such as thermometers, sphygmomanometer etc.

Level 2

(Areas/Zones)

Provision of medicine, medical equipment, supplies to community health centers

Level 3

(Provinces)

Supply surgical equipment and large equipment such as oxygen concentrators, X-ray systems, patient monitors, stethoscopes, ECG recorders, and other items to parts of the country where quality medical provisions are in short supply

#### Level 4 (Regions)

Donation of supplies to health institutions especially to improve the wellbeing of pregnant women and mothers of newborns in remote villages and impoverished communities

Provide ICUs (Intensive Care Units

# MENTAL HEALTH

#### Level 1 (Parishes)

Visit to centers

Organize talks at services to encourage people with mental issues to seek help – educate first – this should cut across all levels

Level 2

(Areas/Zones)

Sponsor mental patients to get care

Intervention
programmes by
informing government
of any relevant mental
case that needs
hospitalization

#### Level 3

(Provinces)

Provide funding support to mental institutions

#### Level 4 (Regions)

Provision of counseling & psychotherapy care at church hospitals or government mental institutions

### WATER, SANITATION AND HYGIENE

#### Level 1 (Parishes)

In-parish and immediate community awareness programme and provision of proper hygiene items around premises

Level 2

(Areas/Zones)

In-parish/off-site workshops that focus on personal hygiene, hand washing with soap, food preparation, household sanitation, and proper waste disposal.

#### Level 3

(Provinces)

Rehabilitate wells and boreholes

#### Level 4 (Regions)

Construction of community bore-hole, water tanks and water taps

Offer maintenance training to community members who will assume responsibility for upkeep

# EDUCATION



# RCCG Schools – Bridging the infrastructural gaps

Level 1 (Parishes)

Provide school supplies/statio naries

Level 2

(Areas/Zones)

Equip

infrastructure

such as

classrooms,

libraries, faculties,

science & ICT

Labs

Level 3
(Provinces)
Upgrade/
renovation/
refurbishment
of existing
structures in
mission schools

Level 4 (Regions)
Build or Adopt
A School

Offer

scholarships

### Fortress Schools

Level 1 (Parishes)

Provide school supplies/ stationaries

Offer after school clubs such as ICT etc

Level 2
(Areas/Zones)

Equip infrastructure such as classrooms, libraries, faculties, science & ICT Labs

Refurbish and upgrade structures to meet relevant government code

Level 3 (Provinces)

Donate relevant infrastructure Provide modern teaching methodology

Trainings and aids
Offer volunteer
teaching services to
schools

Level 4 (Regions)

Build & operate a fortress school

Offer scholarships

### Build-a-school

Level 3
(Provinces)

Build/equip a library or computer lab or school toilet

Level 4 (Regions)

Establish a Christian school comparable with international standards

### Equip-a-School

Level 1 (Parishes)

Provide books to school libraries Level 2 (Areas/Zones)

Offer modern equipment and tools such as fans, white boards, screens & projectors etc

Level 3 (Provinces)

Offer furniture and appliances such as desk, tables, cabinets, water dispensers

Donate a borehole for water

Level 4 (Regions)

Offer furniture,
modern
teaching aids,
ICT equipment,
science lab
equipment,
appliances etc.

### Mentor-a-School

Level 1 (Parishes)

Volunteer skills to help students in various subjects through after school programme

Morning Devotion

Guidance and counselling

Level 2
(Areas/Zones)

Design mentorship programme that address specific issues aimed at boosting skill development in our operating communities

Campaigns to sensitize the public on child education

Level 3 (Provinces)

Provide select scholarships and bursaries with a particular focus on vulnerable, girl-child and under-privileged children

Sponsorships of school competitions or inter-house sports

Level 4 (Regions)

Provide administrative assistance to target schools

### Adopt-a-School

#### Level 1 (Parishes)

Volunteer for school beautification projects and to teach subjects such as maths, English, ICT etc Donate textbooks etc.

Level 2
(Areas/Zones)

Donate school
supplies and
equipment such as
audio visual
educational materials
such as e-books,
educational films, elibraries, computers
with internet
connectivity etc.

Level 3 (Provinces)

Support school
events such as
sporting events,
teacher's
appreciation
projects etc.
Healthcare projects
such as eye checks,
deworming

#### Level 4 (Regions)

Support
infrastructural
upgrade for public
schools such as
chairs, desks,
blackboards,
computer labs,
water systems etc.

Sponsor teacher's training programmes

# Creche/ Nursery/ Primary/ Secondary Schools

#### Level 1 (Parishes)

Provide foundational learning, literacy, numeracy and ICT for children & Youth.

Celebrate public school teachers

### Level 2 (Areas/Zones)

Provide foundational learning, literacy, numeracy and ICT for children & Youth
Donate backpacks filled with school supplies every September for the children whose parents cannot afford required school supplies

### Level 3 (Provinces)

Support services for children and youth who are gifted or have disabilities that require appropriately modified curricula, teaching methodologies, or instructional materials in order to learn As part of your programs, make parent conferences available

### Level 4 (Regions)

Financially
support
education,
including school
foundations,
alumni
associations,
student service
organizations,
and after school
clubs

### Higher Institutions

Level 1 (Parishes)

Offer scholarships for indigent students

Level 2 (Areas/Zones)

Establish
computer
laboratories to
students who
require such for
specific hours
each week

Level 3 (Provinces)

Internship or
Industrial
Training
attachment in
church office
Offer
scholarships to
members of the
society

#### Level 4 (Regions)

University
Endowment Funds &
Research Grants
Organise post higher
institution
programmes which
includes formal
preparation for
semiskilled, skilled,
technical or
professional

occupations

### Vision 2025 – Eradication of Illiteracy

### Level 1 (Parishes)

Volunteer skills to assist with literacy/educati onal programme to out-of-school children Level 2
(Areas/Zones)
Offer
scholarships to
indigent
students

Level 3
(Provinces)
Set-up mobile
schools at rural
communities
and locations

Level 4 (Regions)

Offer quota admission to indigent or outof school children

### (Esther Generation) Nanny Education

Level 1 (Parishes)
Set up Esther
Generation
(Nanny)
Churches
Encourage
members to
educate nannies

Level 2
(Areas/Zones)
Encourage
members to
educate
nannies

Level 3
(Provinces)
Offer
scholarships

Level 4
(Regions)

Offer
scholarships

### Adult Education

Level 1 (Parishes)

Set up Adult literacy centers

Volunteer skills to teach members Level 2
(Areas/Zones)

Partner with existing Adult Literacy centers to educate members

Level 3
(Provinces)
Subsidize
tuition for
members

Level 4 (Regions)

Set-up Adult literacy center in established schools

### MEDIA



#### **COMMUNICATION HUB**

Establish a communications hub mandated to deploy an integrated communications strategy on CSR at all levels



The Hub will
establish an
information
gathering network
across the mission
with the sole aim of
aggregating for
maximum
amplification



The hub will retain the skills, resources and expertise required to deploy an integrated media and communications strategy with a constructive bias for print, social media and interactive online communications

# CONTENT DEVELOPMENT & MANAGEMENT

Content developed will be of high editorial and visual quality



The hub will utilize a mix of insourcing and outsourcing to produce quality content to world class standards



The hub will take a platform approach to content creation and ensure all content is conceptualized for specific use on targeted platforms.

# TRADITIONAL MEDIA (ABOVE THE LINE)

The hub will push out content to all forms of media i.e. print, TV and radio for maximum awareness across various audiences



The hub will also seed content into mainstream newspapers through press releases, advertisements, feature stories and centrespread inserts.

# WEB/ONLINE/SOCIAL MEDIA COMMUNICATION

The mandate of the hub will include creating an effective online presence for RCCG CSR that is credible, authentic and meets the baseline targets set for audience engagement across all platforms.



Content will be created for promotion on the website, youtube, facebook, twitter, Instagram and whatsapp

The hub will develop and implement a 365 dav communications promotion calendar that will aim to push content organically and via paid adverts on twitter, Instagram, youtube as required

# RELATIONSHIP MANAGEMENT INTERNAL STAKEHOLDER

The communications hub will be responsible for deploying an internal communications strategy and engagement plan for updating internal stakeholders on the progress of CSR initiatives in the mission.



The plan will utilize all available or relevant platforms (events and church programs), forums, media and publications for this purpose

## RELATIONSHIP MANAGEMENT EXTERNAL STAKEHOLDER

An external stakeholder plan will also be developed for proactive engagement of key stakeholders that are of interest and influence in identified areas of the CSR and related initiatives

#### MEDIA RELATION MANAGEMENT

The communications hub will retain expertise and networks to proactively engage the traditional media, national newspapers, radio and TV as required to de-escalate issues or secure a share of voice on negative media coverage



The integrated media and communications plan will also include a print media plan

# COMMUNITY RELATION MANAGEMENT

An integrated stakeholder plan will include an engagement strategy for key stakeholders and influencers in the community with a focus on building relationships, managing issues, mitigating reputation risk and protecting overall reputation

# BUSINESS & ECONOMY



# Social Enterprise/Empowerment/ Cottage industry revolution

Level 1 (Parishes) Set-up small business that will address a societal need while generating income such as bakery to provide bread to feeding programme.

Level 2
(Areas/Zones
)

Set-up small business that will address a societal need while generating income such as charity shops

Level 3 (Provinces) **Set-up small** business that will address a societal need while generating income such as Cooperatives etc.

Level 4 (Regions)

Set-up small business that will address a societal need while generating income such as employment bureau

#### **Business Education/Advocacy**

Level 1 (Parishes) Partner with members to provide probono training to other church members

Level 2 (Areas/Zones **Provide** relevant training programmes for existing and prospective entrepreneurs

Level 3
(Provinces)
Set-up
business
networking
groups

Level 4 (Regions) Hold business based seminars, conference s and workshops

### Cooperative Societies

Set-up inparish cooperatives

Set-up inparish cooperatives

Set-up inparish cooperatives

Set-up inparish cooperatives

### Levels 1,2&3

Unskilled labour vocational training in at least 2 courses such as photography, graphic design, digital marketing, video production, electrical work, events management, generator repairs, shoes, bag making, Head gear tying, hat making, Carpentry, Bead Making, IT Training, Painting, Interior Deco, Vulcanizing, Hair Barbing, Hairdressing, Braiding, Bricklaying, Events Management, Welding, Fashion Design/ Tailoring, Catering Culinary Management, Technicians, Plumbing Works, Automobile Mechanics, etc.

#### Levels 4

Set up large vocational training camps or Trade Centres for a minimum of 500 people annually in relevant courses such as photography, graphic design, digital marketing, video production, electrical work, Events management, generator repairs, shoes, bag making, Head gear tying, hat making, Carpentry, Bead Making, IT Training, Painting, Interior Deco, Vulcanizing, Hair Barbing, Hairdressing, Braiding, Bricklaying, Events Management, Welding, Fashion Design/Tailoring, Catering Culinary Management, Technicians, Plumbing Works, Automobile Mechanics, etc.

### Empowerment Programmes

Institute a Church
Business Directory to
enable more
exposure for
businesses and
patronage from
members

Have a competition for ideas on improving community and fund the winners to a certain point

Specialized technical assistance for businesses such as legal & accounting services

Provide interest free loans based on specified criteria to kick start their business. ARTS, CULTURE & ENTERTAINMENT



### Regional Talent Competition

Level 1 (Parishes)

Hold periodic talent shows

Level 2 (Areas/Zones)

Hold inter-parish talent shows and offer prizes to encourage participants

Level 3 (Provinces)

Sponsorship
of local
Christian
based
competitions.

Level 4 (Regions)

Host national talent hunt shows.

### Recreational Centres

Level 2
(Areas/Zones)
Partner with Recrea

Partner with Recreation
Centers and use it as a
point of contact for
ministering.

Level 3 (Provinces)

Partner with Recreation Centers and use it as a point of contact for ministering.

#### Level 4 (Regions)

Provision of facilities for recreation or other leisure time occupation of individuals who have need of such facilities by reason of youth, age, infirmity or disability, financial or social hardship to improve conditions of life such as Play Areas, Exercise Machines and Equipment etc.

### Active Talent Development & Promotion

#### Level 1 (Parishes)

Identify platforms to promote talents such as social media etc.

### Level 2 (Areas/Zones)

Partner with agencies and organisations that can support the development of key talents

### Level 3 (Provinces)

Partner with agencies and organisations that can support the development of key talents

#### Level 4 (Regions)

Promote various talent development platforms such as establishing a studio

### Documentaries, Dramas, Movies, Soap Operas, Theatres

#### Level 1 (Parishes)

Host viewing centers for Christian documentaries, Dramas, Movies, and Soap Operas. Children programs

### Level 2 (Areas/Zones)

Organise in-house IT, Media and Drama Team to develop relevant content for church based viewing and online.

### Level 3 (Provinces)

Sponsor documentaries, dramas, movies, and soap operas

#### Level 4 (Regions)

Produce and disseminate high quality content for documentaries, Dramas, Movies, and Soap Operas. Children programs

### GOVERNMENT & POLITICS



## CONDUCTING SERVICES WITH GOVERNMENT & THEIR AGENCIES

Level 1 (Parishes)

Liaise with community leaders to hold special services

Level 2
(Areas/Zones)

Get the respective local government leaders and members to be part of special services Level 3 (Provinces)

Endeavour to get key
State Government
officials to attend
special services

Level 4 (Regions)

Government and Institutional Services

# CIVIC EDUCATION & EMPOWERMENT

#### Level 1 (Parishes)

Conduct civic education programmes in parishes

Level 2
(Areas/Zones)
Conduct civic
education
programmes in
parishes

Level 3
(Provinces)
Hold civic education
Sunday, whereby
various members will
be invited to speak
on various civic
education topics

Level 4 (Regions)

Include civic education workshop in various trainings and conferences

# LEADERSHIP & GOVERNANCE

Level 3 (Provinces)

Encourage members to train and take up leadership roles at various levels

Level 4 (Regions)

Encourage members to train and take up leadership roles at various levels

### Seminars & Conferences

#### Level 1 (Parishes)

Partner with other parishes in close proximity to host relevant seminars & conferences

Level 2 (Areas/Zones)

Host relevant seminars & conferences

Level 3 (Provinces)

Host relevant seminars & conferences

Level 4 (Regions)

Host relevant seminars & conferences.

# Strategic Engagement with Government & Influencers

#### Level 1 (Parishes)

Strategic engagement with influencers in the community and CDA

Level 2 (Areas/Zones)

Strategic engagement with influencers in the community ,CDA and LGA Level 3 (Provinces)

Strategic
engagement with
influencers in the
community ,CDA,
LGA and State
Government

#### Level 4 (Regions)

Strategic engagement with influencers in the community ,CDA, LGA, State Government and FG

# SPORTS



# Sports Infrastructure Development

Level 3
(Provinces)
Refurbishment
of existing

infrastructure

Level 4 (Regions)

Build new Eg.

Pitches, courts,

racetrack. etc

# Sports Academy

### Level 1 (Parishes)

Organise
Sporting
Activity at the
Parish and
Community

Identify young talents for further development

Level 2
(Areas/Zone
s)

Organise Sporting Activity at the Parish, Area and Community Identify young talents for further development

Level 3 (Provinces)

Sponsorships & donations of?
Organise
Sporting Activity at the Parish,
Area, Province and Community
Identify young talents for further development

Level 4 (Regions)

Set-up and operate sports academies

Identify young talents for further development

# Sports Education

Level 1 (Parishes)

Invite key sporting personnel to hold talks.

Level 2
(Areas/Zone
s)
Support

Support internal training programmes

Level 3 (Provinces)

Support external training programmes Level 4 (Regions)

Host sport ministry training programmes for other parishes

# Professional sports clubs

### Level 1 (Parishes)

Organise and Support inhouse and local sporting events

## Level 2 (Areas/Zones)

Provision of sporting kits and equipment to relevant sporting teams.

Organise and
Support in-house
and External
sporting events

# Level 3 (Provinces)

Organise and
Support inhouse and
External
sporting events

### Level 4 (Regions)

Support for domestic sporting competitions.

Set up sport teams and Clubs

# BRANDING

#### **BRAND STRUCTURE**

#### **BRAND ELEMENTS - Brand Names**

A harmonized and standardized approach is recommended for the Brand structure

The Mother Brand will be named to represent all attributes of RCCG CSR and will be featured prominently in all communications relating to RCCG CSR as represented in the Foundation, while the sub-brands will be named to reflect the core purpose of the initiatives and activities they represent. There will therefore be one mother brand and several sub-brands as required

#### **BRAND NAMES**

| #  | Activities          | Brand Names (Existing & Proposed)           |
|----|---------------------|---|
| 1  | Feeding             | - Food Hub                                  |
| 2  | Prison Outreach     | - Social Action (Prison)                    |
| 3  | Orphanage Care      | - Maintain Existing & Other Names           |
| 4  | Charity Shop        | - It's new to me                            |
| 5  | Drug Rehabilitation | - Maintain Existing & Other Names           |
| 6  | Health              | - Healing Stripes                           |
| 7. | Education           | - Fortress Schools (Schools in Rural Areas) |

# UNDERSTANDING SHEMBAGS AND ITS DIMENSIONS PART 3



# THE WHEEL- EIGHT SPERES OF INFLUENCE (SHEMBAGS)





A HOLISTIC APPROACH TO CSR WILL BE DRIVEN THROUGH A FRAMEWORK WHICH COVERS ALL AREAS OF HUMAN ENDEVOURS I.E SOCIAL, HEALTH, EDUCATION, MEDIA, BUSINESS, ART/ENTERTAIMENT, GOVERNMENT AND SPORTS (SHEMBAGS)



#### SOCIAL

- SOCIAL RELATES TO HUMAN SOCIETY, THE INTERRACTION OF THE INDIVIDUAL AND THE GROUP, OR THE WELFARE OF HUMAN BEINGS A MEMBERS OF THE SOCIETY
- IT PARTAINS TO THE LIFE, WELFARE AND RELATIONS OF HUMANBEINGS IN A COMMUNITY
- INVESTING IN PROGRAMMES AND SOLUTIONS THAT ARE FOCUSED ON MEETING SOCIETAL NEEDS



#### THE ELEMENTS OF SOCIAL

- FEEDING & SKILLS ACQUSITION
- PRISON OUTREACHES
- ORPHANAGE OUTREACHES
- CHARITY SHOP- CLOTHING, FURNITURE, TOYS ITS NEW TO ME
- DRUG REHABILITION
- SHELTER FOR ABUSED WOMEN
- JUVENILE DELIQUENCY
- ENVIROMENT ARCHIETECTURE
- SOCIAL ENTERPRISE / EMPOWERMENT / COTTAGE INDUSTRY
- DISASTER RELIEF



#### HEALTH

The World Health Organisation defines health as a "state of complete physical, mental, and social well-being and not merely the absence of disease" (WHO, 2010).



#### The Elements of Health

- 1. Health Awareness Programs/Advocacy & Medical Outreach/Let's go a-fishing
- 2. Health Institution/Clinics/Maternity
- 3. Drug Abuse Rehabilitation Centers
- 4. Health Intervention areas (Medical Tourism, Ambulances, Mercy Ship)
- 5. Medical Insurance



#### The Elements of Health

- 5. Medical Insurance
- 6. Health Maintenance Organizations (HMO)
- 7. Medical Equipment
- 8. Mental Health
- 9. Specialists Hospitals
- 10. Water/Hygiene/Sanitation
- 11. Facilities & Infrastructure



#### **EDUCATION**

Education is a fundamental principle for transforming human lives



#### The Elements of Education

- 1.RCCG Schools Bridging the equipment and infrastructural gaps 263 RCCG Schools
- 2. Fortress Schools
- 3. Build-a-school
- 4.Equip-a-School
- 5. Mentor-a-School



#### The Elements of Education

- 6. Adopt-a-School
- 7. Creche/Nursery/Primary/Secondary Schools
- 8. Higher Institution/Polytechnic/University Endowment/Infrastructural Gaps
- 9. Vision 2025 Eradication of Illiteracy
- 10. Domestic Staff Education
- 11. Adult Education



#### MEDIA & COMMUNICATION

Media is the process and means of mass communication to audiences via selected platforms Communication is the effective impartation and exchange of information to and with stakeholders



#### The Elements of Media and Communication

- 1.E-Communication Hub (Content Development and Management Media)
- 2. TV Channels
- 3. Print Media & Publication (Magazines, Newspaper, Bulletins)
- 4. Web/Online/Social Media Communication
- 5. Radio Stations
- 6. Relationship Management- Internal Stakeholders
- 7. Relationship Management External Stakeholders
- 8. Media Relation Management
- 9. Community Relation Management



#### BUSINESS AND THE ECONOMY

The management of the resources of an individual or a community, as it affects businesses and enterprises with a view to its productivity



# The Elements of Business and The Economy

- Social enterprise/ Empowerment/ Cottage industry revolution
- Business Education
- Cooperative Societies
- Skills Acquisition and Training
- Business Advocacy
- Empowerment Programmes

#### ARTS, CULTURE & ENTERTAINMENT

- Arts The expression of creative talent that is positively inspirational, informational, educational
- and engaging
- Culture The projection of positive values, beliefs, and lifestyles that promote decency and
- transformational change among social, ethnic and age groups
- Entertainment The creation and dissemination of products and platforms that positively inspire,
- inform and engage audiences of all ages

# The Elements of Arts, Culture and Entertainment

- Regional Talent Competition
- Reach the Millennial
- Recreational centres
- Active talent development & Promotion
- Documentaries, Dramas, Movies, Soap Operas, Theatres, etc.



#### GOVERNANCE & POLITICS

We are to positively influence governance by encouraging political awareness through civic education, voter participation and leadership in the political process



#### The Elements of Governance and Politics

- Conducting Services for Governments & their Agencies
- Civic Education and Empowerment
- Leadership and Governance Academy
- Seminars and Conferences
- Strategic Engagement with Government and influencers



#### **SPORTS**

# Supporting initiatives that contribute to sustainable sports development



### The Elements of Sports

- Sports Infrastructure Development
- Sports Academy Identify young talents for further development
- Sports Education
- Professional Sports Clubs
- Regional Sports Associations
- Neighbourhood Sporting Clubs
- Sports Foundation



# THANK YOU!